

Gift Solutions – Terms & Conditions

[Enhance Connections Gift Cards]

1. Acceptance.

By ordering a Gift Solutions Card, you acknowledge and accept Enhance Connections Gift Card Terms and Conditions.

2. Special Provisions for Gift Cards.

If you are purchasing an individual massage as a gift for someone else (in which case you are a "Giver" for a "Recipient,"), then: (1) the Giver's credit card and billing information will not be disclosed to Recipient.

Redemption of gift cards/vouchers is subject to the availability of a therapist. Gift cards are not refundable or redeemable for cash.

We will notify the recipient about your gift and the virtual card is sent directly to the recipient via email on your behalf, giving instant gratification. Then they can print out their card or simply link to our booking page from the email to redeem their gift. You can also include a personalised greeting to show how much they are appreciated.

No credit or change will be given for any unused portion of the gift card.

The gift card is fully transferable in exchange for 1 X 60 minute massage. Enhance Connections is not responsible for any fraudulent or stolen gift cards. It is the holder's responsibility to ensure the safe keeping of the gift card.

All cards and vouchers are valid for 6 months from date of issue, which is shown on the card or voucher. Expired cards and vouchers will not be honoured. Expired vouchers are non-refundable, in part or in whole.

Cards and vouchers are not valid for Enhance Connections special deals or promotions, unless otherwise stated.

If proof or another method of verification of a gift card / voucher cannot be produced at the time of an appointment then payment will be required for the service.

Online bookings are for 1 PERSON ONLY per gift card.

3. Redemption of Gift Solutions Cards

The recipient can redeem gift card for 1 X 60 minute "Relaxation Massage" as described on Enhance Connections website.

Redemption of gift cards is via our booking page <http://enhanceconnections.setmore.com> under Redeem Gift Cards in the main menu. The "Gift Card Code" is applied under Additional Information

section during the booking process. A copy of the virtual gift card must be printed out for the Therapist to verify. We want to be able to deliver what you deserve!

4. Payment.

Preferred method of payment is direct debit or credit card; payments are made via our secure payment gateway on our website. Confirmation and payment details will be emailed with your invoice/receipt.

Parking fees may be charged if no-onsite or close parking is available and an additional travel charge of \$25/half hour travel for out-of-area locations. This fee if applicable shall be payable by the recipient of the gift card once the location of the booked appointment is known. See the towns and villages we service on our about page, www.enhanceconnections.com.au/about.

- 4.1. Gift cards are purchased via the Shop Page on Enhance Connections website and utilises the secure payment gateway operated by "Stripe" (Payment Gateway) to: (a) collect Booking Proceeds; and (b) make Partial and Full Refund(s).
- 4.2. You can only purchase by using the Payment Gateway with a valid credit card or debit card bearing the MasterCard, Visa or American Express symbol (Payment Card).
- 4.3. Any credit card or debit card and associated payment details you use through the payment process will be held by the Payment Gateway and not by ENHANCE CONNECTIONS. For more information about protection or your personal information, please see our Privacy Policy www.enhanceconnections.com.au/privacy-policy and the privacy policy of "Stripe".
- 4.4. All prices quoted on the Shop Page and Payment Gateway are in Australian Dollars and unless expressly stated otherwise are inclusive of GST.
- 4.5. All prices quoted on the Shop Page and the Payment Gateway are subject to change without notice and all Goods and/or Services displayed on the Shop Page are subject to availability.
- 4.6. ENHANCE CONNECTIONS reserves the right to refuse the Service Request if we are unable to process your payment or we reasonably believe that your payment for the Service Request will be refused.

5. Policy Regarding Minors

This policy will not supersede any code of conduct or state regulations regarding the provision of massage services to minors.

A parent/guardian of any child under 18 must provide written permission via the *Enhance Connections Minor Parental Permission Form* prior to the minor receiving a massage service. The form must be signed and dated by the parent/guardian in the presence of an *Enhance Connections* therapist, and the therapist observing the completion of the form must also sign and date the form.

Children age under 18 must be accompanied by a parent/guardian at all times during services delivery. The parent/guardian must be seated in the room throughout the entire session while the minor is receiving their service.